UNI PRO

CASABLANCA

Level 2 · Confirmed Partner

NUVIO Kaizen Label

Status	Label active
Level	Confirmed Partner
Audit score	83/100
Code	CA-23DEA0A0
Labelled since	13 Nov 2026
Customer satisfaction	Ratings being collected
Specialties	General repair, Electronic diagnostics, Common-Rail diesel, Gearbox, Auto electrics, Brakes and suspension, Tyres

1. Legal and identity · 10/10

1.1 Registered business (RC/ICE or self-employed)	4/4 · Compliant · On-site audit · 12 Nov 2026
1.2 Fixed address and identifiable front	3/3 · Compliant · On-site audit · 12 Nov 2026
1.3 Identified manager	3/3 · Compliant · On-site audit · 12 Nov 2026

2. Customer care · 7.5/10

2.1 Opening hours displayed	1.5/3 · Partly compliant · On-site audit · 12 Nov 2026
2.2 Reachable by phone or WhatsApp	3/3 · Compliant · On-site audit · 12 Nov 2026
2.3 Reception or waiting area	1/2 · Partly compliant · On-site audit · 12 Nov 2026
2.4 Complaint handling	2/2 · Compliant · On-site audit · 12 Nov 2026

3. Safety and premises · 15/15

3.1 Working vehicle lifts	4/4 · Compliant · On-site audit · 12 Nov 2026
3.2 Accessible, up-to-date fire extinguisher	4/4 · Compliant · On-site audit · 12 Nov 2026
3.3 Safe electrical installation	4/4 · Compliant · On-site audit · 12 Nov 2026
3.4 Clean, tidy work bays	3/3 · Compliant · On-site audit · 12 Nov 2026

4. Diagnostic equipment · 14/20

4.1 Up-to-date multi-brand scan tool	10/10 · Compliant · On-site audit · 12 Nov 2026
4.2 Battery tester and charger	2/4 · Partly compliant · On-site audit · 12 Nov 2026

4.3 Electrical measuring tools	2/4 · Partly compliant · On-site audit · 12 Nov 2026
4.4 Additional equipment (bonus)	0/2 · — Bonus not obtained · On-site audit · 12 Nov 2026

5. Technical competence · 14/20

5.1 Proven specialties	8/8 · Compliant · On-site audit · 12 Nov 2026
5.2 Trained team	3/6 · Partly compliant · On-site audit · 12 Nov 2026
5.3 Interview with the NUVIO expert	3/6 · Partly compliant · On-site audit · 12 Nov 2026

6. Transparency · 15/15

6.1 Written quote before work	6/6 · Compliant · On-site audit · 12 Nov 2026
6.2 Itemised invoice	5/5 · Compliant · On-site audit · 12 Nov 2026
6.3 Replaced parts returned	4/4 · Compliant · On-site audit · 12 Nov 2026

7. Parts and warranty · 7.5/10

7.1 Parts from traceable sources	5/5 · Compliant · On-site audit · 12 Nov 2026
7.2 Written warranty	2.5/5 · Partly compliant · On-site audit · 12 Nov 2026

Current progress plan

- Faire participer l'equipe aux formations
- Afficher les horaires d'ouverture

Verified progress

- 13 Nov 2026 · Initial on-site audit · 83/100

How to read this page

- NUVIO checked each criterion on the date shown, on site, by video call or on evidence. « To improve » marks a point of progress, not a failure. Levels cannot be bought: they depend only on verified evidence.
- Private NUVIO label; it does not replace a regulatory certification. The valid status is the one shown online.
- NUVIO checks organisation, equipment and transparency criteria on a given date; the garage alone is responsible for the work it does.
- Method v1